

EBSCO Quarterly Report 2023 for Utah Education Network (UEN) (Q2) Oct. 1, 2023, through Dec 31, 2023

'Parent' Accounts:

s6467521 - UTAH EDUCATION NETWORK
s4459386 - Utah Education Telehealth Network

There were 3 support tickets opened this past quarter and closed.
0 support tickets were related to "inappropriate" content.

Term Exclusion Filter:

- Implemented and on every K-12 school profile in Utah.
- Over 1,500 terms (excluded).
- Terms continue to be monitored in the media and other publications.
- Includes wildcards such as (*) to include alternative endings of words, plurals, etc.

(We will continue to monitor media, social media, customer cases, emails as new terms are learned, they will be added.)

Monitoring Searches: Looking at use (searches) within UEN, UETN accounts to monitor what can and should be 'normal use'. By comparison and looking for 'normal use' we've also included the Search Cloud (via EBSCO Admin) for UEN to be updated quarterly.

- Quarters are defined as:
 - July, August, September
 - October, November, December
 - January, February, March
 - April, May, June

Word Cloud on UEN Account (rolling searches 3 months) - Oct, 2023 – Dec. 2023



Looking at the word cloud above there appears to be no “inappropriate terms”. This draws the conclusion that users (students or otherwise) are not searching “inappropriate terms” and/or the term filter is working as it’s supposed to. The search filter/curation tool is working as intended, and searches done by users seem to be for legitimate research purposes as desired.

Total Searches represented & conducted from 10/1/2023 through 12/31/2023 were 1,990,682.

The 1,990,682 represents 3 months of searches of what looks like ‘regular use’ across UEN user accounts. The word cloud above represents the most frequently searched terms during the three rolling months on the UEN account, UETN account and all accessing accounts. This represents use for October, November & December 2023.

Top Search Terms for UEN as queried by users:

stem cells	abigail adams
online friendships	definition of beauty
artificial intelligence	fortnite
violent video games	american revolution
social media	pea plants
abraham lincoln	stainless steel and the medical field
cats not lynx	american revolutionary war
bigfoot	softball
culture of beauty	("social networks" or "social media") and ("mental health")
(social media) not (facebook) and (anxiety)	dogs
penicillin	india discrimination
pesticides	football
mental health	ai
women in the military	revolutionary war
social media and mental health	propaganda
influence of social media on body image	adhd
taylor swift	online dating or dating apps
julius caesar	skeletal system
soccer	cesar chavez
online dating or dating apps and effect	depression
jack the ripper	climate change
beauty standards	standardized testing
high fructose corn syrup	benefits of music
so "conditions & procedures inbrief" or so "conditions indepth".	organic food
cats	walt disney
volleyball	nuclear energy
al capone	taylor swift and songwriter
youth violence	video games
pt "pamphlet"	snowboarding
online dating	columbus, christopher
how did stainless steel create change	tigers

lebron james	online friends
genetics and pea plants	baseball
genetics	aquaculture research
online dating or dating apps and (effects or impact or consequences)	amelia earhart
civil rights movement	world war 2
music	9/11
book banning	boston tea party
nervous system	diabetes
christopher columbus	abortion
schizophrenia	(social media) not (facebook)
basketball	transgender athletes
harry potter	classroom pets
gerrymandering	artificial intelligence and loneliness
india dowry	pesticides food
animal testing	stem cell research
death penalty	beauty standards in social media
gun control	alexander hamilton
school uniforms	golf
michael jordan	gratitude

Monitoring Searches Summary update:

In looking at the most searched terms over the past 3 months, it appears to be of normal school use and for what seems to be student research.

Filter monitoring

EBSCO will continue to monitor the filter and make adjustments as needed including adding new terms on an ongoing basis (daily monitoring terms.) New terms added to the filter can take up to 24 hours to be filtered through the content within EBSCO databases. We continue to monitor and tweak our curation methodologies, so that valuable research content is available to users and developmentally inappropriate content is suppressed. At any time, we welcome any suggestions that might further advance this effort.

Ongoing Action Items:

- Update Quarterly Report as requested by UEN
- Continue to monitor accounts and searches in schools throughout Utah.
- Communicate with each group of stakeholders should anything change.